



Radian Announcement

Servicer Alert #2024-2 | June 3, 2024

Radian Guaranty Announces IP Range Changes for Web and SFTP Integrations

Radian Guaranty is changing our IP range for web service (HTTPS) and file transfer (SFTP) integrations used to transmit data and documents necessary to provide you with our services. If your company implements network access control lists, it is essential to add our new IP range to your allowlist to ensure seamless service and prevent any communication disruptions.

To avoid MI service delays and disruptions:

1. Please refer to the FAQ document on the next page and add our new IP range – 208.74.14.0/23 – to your allowlist by 6/15/2024.
2. Email ClientConnectivitySupportInbox@radian.com to confirm the update has been made and to complete testing by 7/31/2024 prior to Radian's deployment which is expected to occur later this summer.

Please note: If you are not the correct point of contact, please forward this information to a member of your IT network, connectivity, or infrastructure team as soon as possible

What happens if you do nothing?

Depending on your configuration, **taking no action may result in delays or disruption to MI services** including, but not limited to:

- Ordering, activating, or canceling MI coverage for your loans
- Transmitting origination documents to us for Non-Delegated applications, Confident Coverage reviews, or Underwriting Quality Audits
- Receiving MI billing invoices and/or providing MI premium remittance detail
- Providing servicing updates to us in compliance with Radian's Master Policies, such as new loan boarding and servicing transfers, loan defaults via NOD or MILAR
- Submitting a claim for loss or transmitting supporting documents for MI claims

For more information, please refer to the FAQ on the next page or reach out to your [Account Manager](#) or ClientConnectivitySupportInbox@radian.com.

Questions?

Radian Customer Care: 877.RADIAN1 (723.4261) | Contact your [Radian Account Manager](#) [Visit our website](#) to view all [Radian Servicer Alerts](#) and [Servicing Guides](#).

Thank you for your continued business as we strive to promote and preserve the American dream of homeownership.



Radian IP Address Change FAQs

As communicated through emails beginning in November 2023 and more broadly via the Servicer Alert on the previous page, Radian is changing our IP range for web service (HTTPS) and file transfer (SFTP) integrations used to transmit data and documents necessary to provide you with our MI services.

If your company implements network access control lists, our new IP range – 208.74.14.0/23 – must be added to your allowlist by 6/15/2024 to avoid MI service delays and disruptions.

What actions are required now to prevent a disruption to my services?

1. Add the new IP range to your allowlist by 6/15/2024:

- If your company implements network access control lists, please add the new IP range 208.74.14.0/23 to your allowlist for the UAT and production URLs indicated on the table below.

2. Notify Radian when the update has been made so we can complete testing by 7/31/2024.

- Once the changes are complete, notify ClientConnectivitySupportInbox@radian.com. Additional information regarding the testing process will be provided at that time.

Service	Environment	URL
File Transfer (SFTP)	Production	connect.radian.biz
	UAT	uatconnect.radian.biz
Web Services	Production	https://b2b.radianmi.biz
	UAT	https://b2buat.radianmi.biz

Note: If you have already made the change and let Radian know that you're ready to test in response to Client Connectivity's prior emails, then you do not need to complete these steps again. We have you in our testing queue and will provide further instruction when the test environment is ready.

Will the application/protocol change?

No, only the IP range is changing. The application/protocol (i.e., SSL/443, SFTP/22, etc.) will remain the same.

After adding the new IP range to the allowlist, when should I remove the old/existing IP addresses/range?

Do not remove the existing IP ranges – 208.74.14.0/24, 12.161.119.0/24, 12.149.13.0/24 – until Radian has notified you to do so or you may impact your services.

We anticipate communicating that readiness via a Servicer Alert in the fall. Additional testing may be needed to ensure the removal of the old/existing IP addresses/ranges was successful and did not impact the prior changes.

Are the URLs going to change?

No, the URLs will remain the same; the new IP range will resolve to the current URLs as noted in the table to the left.

If I access Radian's services through an LOS (Loan Origination System), will they make this update on my company's behalf?

No, your LOS provider cannot make this update on your behalf as the allowlist is managed by your company. If your company's IT network restricts communications from or to certain IP ranges, then your network configuration likely requires this update regardless of whether Radian's services are facilitated through a third-party platform.

Please forward this message to your IT networking, connectivity, or infrastructure team and have them contact ClientConnectivitySupportInbox@radian.com if they have further questions.

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