



## Radian Guaranty Announcement eBulletin #2024-3 | September 23, 2024

### Radian Guaranty Announces IP Range Changes for Web and SFTP Integrations and Upcoming MI Systems Outage

On October 12, 2024, Radian Guaranty is changing our IP range for web service (HTTPS) and file transfer (SFTP) integrations used to transmit data and documents necessary to provide you with our services. If your company implements network access control lists, **it is essential to add our new IP range to your allowlist by October 11, 2024** to ensure seamless service and prevent any communication disruptions. **Please note, our MI systems will be down part of the day on October 12, 2024, related to this maintenance.** We will share additional information specific to the systems outage in a separate communication.

#### To avoid MI service delays and disruptions:

1. Please refer to the FAQ document on the next page and add our new IP range – 208.74.14.0/23 – to your allowlist by 10/11/2024.
2. Email [ClientConnectivitySupportInbox@radian.com](mailto:ClientConnectivitySupportInbox@radian.com) to confirm the update has been made.

**Please note: If you are not the correct point of contact, please forward this information to a member of your IT network, connectivity, or infrastructure team as soon as possible**

#### What happens if you do nothing?

Depending on your configuration, **taking no action may result in delays or disruption to MI services** including, but not limited to:

- Ordering, activating, or canceling MI coverage for your loans
- Transmitting origination documents to us for Non-Delegated applications, Confident Coverage reviews, or Underwriting Quality Audits
- Receiving MI billing invoices and/or providing MI premium remittance detail
- Providing servicing updates such as new loan boarding, servicing transfers, or loan default reporting
- Submitting a claim for loss or transmitting supporting documents for MI claims

For more information, please refer to the FAQ on the next page or reach out to your [Account Manager](#) or [ClientConnectivitySupportInbox@radian.com](mailto:ClientConnectivitySupportInbox@radian.com).

#### Questions?

Radian Customer Care: 877.RADIAN1 (723.4261) | Contact your [Radian Account Manager](#)  
[Visit our website](#) to view all [Radian eBulletins](#).

*Thank you for your continued business as we strive to promote and preserve the American dream of homeownership.*

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# Radian Guaranty IP Address Change FAQs

Radian Guaranty is changing our IP range for web service (HTTPS) and file transfer (SFTP) integrations used to transmit data and documents necessary to provide you with our MI services on October 12, 2024.

**If your company implements network access control lists, our new IP range – 208.74.14.0/23 – must be added to your allowlist by 10/11/2024 to avoid MI service delays and disruptions.**

## What actions are required now to prevent a disruption to my services?

Add the new IP range to your allowlist by 10/11/2024 and notify [ClientConnectivitySupportInbox@radian.com](mailto:ClientConnectivitySupportInbox@radian.com)

If your company implements network access control lists, please add the new IP range 208.74.14.0/23 to your allowlist for the UAT and production URLs indicated on the table below.

Service	Environment	URL
File Transfer (SFTP)	Production	connect.radian.biz
	UAT	uatconnect.radian.biz
Web Services	Production	https://b2b.radianmi.biz
	UAT	https://b2buat.radianmi.biz

*Note: If you have already made the change and notified Radian, then you do not need to complete these steps again.*

## Do you need to update your system's known hosts file?

Yes. While the SSH host key is not changing, if host key checking is enforced on your SFTP client, then the known hosts file must be updated because the IP address is changing. Please notify [ClientConnectivitySupportInbox@radian.com](mailto:ClientConnectivitySupportInbox@radian.com) if this step is applicable to you

## Will the application/protocol change?

No, only the IP range is changing. The application/protocol (i.e., SSL/443, SFTP/22, etc.) will remain the same.

## After adding the new IP range to the allowlist, when should I remove the old/existing IP addresses/range?

Do not remove the existing IP ranges – 208.74.14.0/24, 12.161.119.0/24, 12.149.13.0/24 – until Radian has notified you to do so or you may impact your services.

We anticipate communicating that readiness via an eBulletin later this year. Additional testing may be needed to ensure the removal of the old/existing IP addresses/ranges was successful and did not impact the prior changes.

## Are the URLs going to change?

No, the URLs will remain the same; the new IP range will resolve to the current URLs as noted in the table to the left.

## If I access Radian's services through an LOS (Loan Origination System), will they make this update on my company's behalf?

No, your LOS provider cannot make this update on your behalf as the allowlist is managed by your company. If your company's IT network restricts communications from or to certain IP ranges, then your network configuration likely requires this update regardless of whether Radian's services are facilitated through a third-party platform.

Please forward this message to your IT networking, connectivity, or infrastructure team and have them contact [ClientConnectivitySupportInbox@radian.com](mailto:ClientConnectivitySupportInbox@radian.com) if they have further questions.

**Questions?** Please contact [ClientConnectivitySupportInbox@radian.com](mailto:ClientConnectivitySupportInbox@radian.com)